

Warranty

Limited Two (2) Year Warranty

SonicSolutions®, LLC warrants this product against defects in materials or workmanship for a period of two (2) years after the date of original retail purchase. During this period, SonicSolutions®, LLC will repair or replace a defective product or part, at their option, with a new or refurbished product or part without charge to you. You must deliver the entire product to our Authorized Service Center for service. Allow two to four weeks for repair or replacement. You are responsible for all transportation and insurance charges to our service center, except for failures which occur within ninety (90) days of the retail purchase date. If you are requesting warranty service within ninety (90) days of retail purchase, call our service center at 1 866-562-5423 or 1 413-247-9423 (from outside U.S. call 001-413-247-9423) for return shipping authorization. We will be responsible for all transportation and insurance charges to return the product to you throughout the entire two (2) year warranty period.

Return the device to: SonicSolutions®, LLC, 77B West Street, West Hatfield, MA 01088 U.S.A. Telephone: (413) 247-9423

NOTE: Product must be accompanied with proof of purchase in the form of a copy of the dated purchase receipt with the serial number of the device, and a description of the problem, and a phone number and contact name.

Upon receipt, SonicSolutions®, LLC will, at our option, repair or exchange the device for a new or refurbished device.

The above warranty is subject to the following conditions:

1. You must retain your bill of sale.
2. All warranty servicing of this product must be made by our Authorized Service Center.
3. U.S.A. warranty is effective only if product is purchased through an Authorized Dealer.
4. Warranty extends only to defects in materials or workmanship as limited above and does not extend to any product parts which have been lost or discarded by you; or to damage to products or parts caused by misuse, accident, damage caused by Acts of God, such as lightning; or fluctuations in electric power, improper installation, improper maintenance or use in violation of instruction furnished by us; or on devices on which repairs have been attempted by unauthorized person(s); or to devices that have been altered or modified without the expressed authorization of SonicSolutions®, LLC; or to damage to products or parts thereof, which have had the serial number removed, defaced, altered, or rendered illegible.
5. Repairs made under warranty do not extend the warranty period on the device beyond the original two (2) year warranty.

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. With the exception of any warranties implied by state law as hereby limited, the foregoing warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any parts. In no event shall SonicSolutions®, LLC be liable for consequential or incidental damages.

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of this warranty in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of SonicSolutions®, LLC arising under the warranty or under any statute, or law of the United States or any state thereof, is hereby limited to ninety (90) days from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under U.S. state law or (outside U.S.) under law.

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state (or country to country). Some states and countries do not allow limitation on how long an implied warranty lasts, when an action may be brought, or the exclusion or limitation of incidental or consequential damages, so the above provisions may not apply to you.